

NeoBlue Touch Undercounter Dishwasher

User Maintenance Guide

OPERATIONS



Cleaning operations

Drain/self-cleaning cycle



Tank cleaning



Cleaning introduction

In order to reduce the environmental impact of pollutants it is advisable to clean the appliance (externally and, where necessary, internally) with products that are more than 90% biodegradable. Use lukewarm water, a neutral detergent/cleaner if necessary, and a soft brush or sponge. If another type of detergent is used, carefully follow the producer's instructions and observe the safety rules given in the information sheets provided with the product or substance. Rinse and dry thoroughly.



CAUTION

- Do not use solvent-based detergents (e. g. trichloro-ethylene) or abrasive powders for cleaning.
- Do not use steel brushes, steel wool, copper cloths, sand-based or similar products for cleaning.



WARNING

When using chemicals, comply with the safety notes and dosage recommendations printed on the packaging.



Cleaning operations

Descalcify the wash and rinse jets with vinegar.

Use Electrolux Professional approved cleaning agents, rinse and descaling agents to obtain better results and maintain product efficiency over time. Damages caused by cleaning, as a consequence of use of not approved cleaning agents, rinse and descaling, will be excluded by the warranty. The operations described must be performed wearing the needed Personal Protection Equipment. Refer to the User Manual.

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TROUBLESHOOTING

Anomaly / Description	Possible Cause	Remedy
The dishwasher does not switch on. Blocking.	The dishwasher is not connected to the main power supply.	Check if the appliance main circuit breaker is in ON position.
The dishwasher does not start. Blocking	The door is open.	Close the door. If the error persists call service centre.
You start the washing cycle but the dishwasher does not work. Blocking	Control interface faulty.	Switch off and on the appliance. If the error persists call service centre.
The dishwasher does not wash well. Loss of performance.	No scrape action before putting dishes in the racks	Scrape dishes before putting them in the racks.
	The wash arms are clogged by solid food remains. Residual food has not been removed from dishes.	Check if the wash jets are clogged by solid food remains.
	The wash arms are not properly installed.	Check the integrity of the wash arms. Remove and fit again the wash arms.
	The dishes are not correctly placed in the racks.	Check if the dishes are correctly placed in the racks.
	The dosing of detergent is not correct	Call detergent and rinse aid service centre.
	The detergent tank is empty.	Check that there is detergent in the container and if necessary top it up.
	Detergent pump does not work.	Switch off and on the appliance. If the error persists call service centre.
Glasses and dishes are not dried properly. Loss of performance.	The wash tank suction filter is dirty.	Clean wash tank suction filter thoroughly.
	The container of rinse aid is empty.	Check that there is rinse-aid in the container and if necessary top it up.
	Rinse aid pump does not work.	Switch off and on the appliance. If the error persists call service centre.
	The rinse water temperature is too low.	Check if the rinse water temperature is between 82°C - 90°C. Call service centre to set the temperature in according to the rinse aid specifications.
Condensation on glasses. Loss of performance.	Foamy detergent present in the wash tank.	Check if the dishes were not immersed in foamy detergent (e.g. hand wash detergent) before being put in the dishwasher. Only use "non-foaming" products for professional dishwashers.
	The container of rinse aid is empty.	Check that there is rinse-aid in the container and if necessary top up.
Stains on the glasses. Loss of performance.	Rinse aid pump does not work.	Switch off and on the appliance. If the error persists call service centre.
	Foamy detergent present in the wash tank.	Only use "non-foaming" products for professional dishwashers.
	The dosing of rinse aid is not correct	Call service centre.
Stains on the glasses. Loss of performance.	The hardness of the water is too high or too low.	Call service centre to adjust the amount of detergent and rinse aid.

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Anomaly / Description	Possible Cause	Remedy
Excessive foam in the tank. Loss of performance.	Residuals of food or detergent, used for manual prewash, remains in the dishes.	Remove residuals of food or detergent from the dishes.
	Wash water temperature is too low.	Check if the water temperature of the wash tank is between 55°C - 65°C. Call service centre to set the temperature in according to the detergent specifications.
	Foamy detergent present in the wash tank.	Empty and refill the tank with water until the foam has been removed.
The dishwasher does not start	The door is open.	Close the door. If the error persists call service centre.
Smears or spots on the glasses.	Too much rinse-aid.	Call service centre to reduce the amount of rinse-aid.
Low pressure from wash arms. Loss of performance.	The tank filter is clogged.	Clean the tank filter.
	The wash pump filter is clogged.	Clean the wash pump filter.
	The water drainage hose is clogged.	Call service centre.
	The wash pump does not work properly.	Call service centre.
Low pressure from rinse arms.	The rinse arms are clogged.	Clean the rinse arms.
	The water pressure after pressure reducer is less than 2 bar [200 kPa].	Call service centre.
The wash pump does not work. Blocking.	The wash pump is clogged.	Call service centre.
The drain pump does not work. Loss of performance.	The drain pump is clogged.	Call service centre.
The dishwasher is switched off, but the appliance continues to fill water. Loss of performance.	Inlet valve is damaged.	Close the water supply tap or taps and call service centre.

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C11 Detergent for dishwashers

- ▶ Concentrated formula for reduced consumption
- ▶ Ideal for all types of crockery: ceramic, porcelain, glass, crystal and metal
- ▶ Low environmental impact with reduced carbon footprint

Code	Quantity
OS2092	2 x 5 lt tanks
OS2281	1 x 20 lt tank



C12 Rinse Aid for dishwashers

- ▶ Concentrated formula for reduced consumption
- ▶ Ideal for all types of crockery: ceramic, porcelain, glass, crystal and metal
- ▶ Removes lime scale from dishes, leaving a perfect bright surface
- ▶ Reduced appliance lime scale deposit

Code	WxDxH (mm)
OS2094	2 x 5 lt tanks



C13 ECO Detergent for dishwashers

- ▶ Highly concentrated and Ecofriendly formula without EDTA, NTA and polyphosphates
- ▶ Ideal for all type of crockery: ceramic, porcelain, glass, crystal and metals
- ▶ Particularly suitable for soft water
- ▶ Very efficient in case of dried food residues on all kind of dishes



Code	Quantity
OS2092	2 x 5 lt tanks



C15 ECO Rinse Aid for dishwasher

- ▶ Ideal for all types of crockery: ceramic, porcelain, glass, crystal, metal and plastic
- ▶ Neutral pH
- ▶ Removes lime scale from dishes, leaving a perfect bright surface
- ▶ Reduced appliance lime scale deposit
- ▶ Guarantees sparkling clean and dry crockery



Code	WxDxH (mm)
OS2904	2 x 5 lt tanks



C30 Multipurpose descaler

- ▶ Effectively eliminates encrustations and scale from washing appliances and boilers of any professional equipment
- ▶ The regular use of C30 Multipurpose descaler keeps the equipment always efficient, while slowing down the natural wear and tear

Code	Quantity
OS2362	2 x 5 lt tanks



S01 Stainless steel surface Polisher

- ▶ Indicated for the care and protection of stainless-steel surfaces.
- ▶ Leaves a brilliant protective layer that prevents stains for a long time.
- ▶ Recommended Dose: ready-to-use product. Before using S01, it is recommended to clean surfaces with S05.

Code	Quantity
OS2881	1 lt bottle

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Basket for 18 flat plates - Yellow

Ø max 240mm

Code	WxDxH (mm)
048795	500x500x105
0L1964	Set of 5 pcs



Basket for trays - Red

with symmetrical shapes
for 6 trays with dim. max 530x370mm

Code	WxDxH (mm)
068701	538x504x110



Cutlery containers - Yellow

Set of 4 pcs

Code	WxDxH (mm)
0L1813	110x110x150



Basket - Blue

For universal use - 24/48 cups

Code	WxDxH (mm)
048796	500x500x105



Basket for 16 glasses - Blue

Max glasses height 70mm,
Ø max 100mm

Code	WxDxH (mm)
0S0318	500x500x105



Basket for dishes - Gray

18 flat dishes or 16 deep dishes
Ø max 240mm for 9 serving dishes
450x370mm

Code	WxDxH (mm)
068692	500x500x110
0S0944	Set of 5 pcs



Basket for trays - Red

Sides open - 7 trays
with dim. max 530x370mm

Code	WxDxH (mm)
048890	500x500x105
0L1963	Set of 5 pcs



Cutlery containers - Gray

8 sectors

Code	WxDxH (mm)
0S1131	485x230x146